

How to Use this Catalog

Vibration, shock, motion and noise control problems are a fact of life in the design and operation of many types of equipment today. LORD Corporation can help you solve such problems with a wide range of control products for applications that include: electric motors; fans and blowers; vibratory conveyors and other material handling equipment; pumps, compressors and refrigeration units; disk drives; measuring instruments; construction and agricultural equipment; electronic devices; and punch presses, lathes and other industrial equipment.

This catalog is intended to provide you with basic background on vibration control theory and specific product solutions to your unique vibration, shock, motion and noise control problems. This catalog features:

- An *Engineering Guide* covering terms and definitions, outlining the criteria that affect proper mount selection and providing step-by-step instruction through the information-gathering process.
- *Individual Product Sections* detailing the performance characteristics and dimensional data of the LORD products most commonly used to solve vibration and noise control problems in general industrial applications. For additional guidance in the selection process, LORD also offers technical assistance availability by calling the Customer Support Center (in United States and Canada) toll free at +1 877 ASK LORD (275 5678).

Custom-Engineered Solutions

LORD offers standardized products to meet most applications, but some control problems require specialized solutions such as a custom-designed mount or a combination of LORD products. LORD Corporation's vibration and noise control experts can analyze your individual requirements and provide the most effective and affordable product solutions.

About LORD Corporation

LORD is a diversified technology company with a long history of developing breakthrough adhesive, coating and motion management technologies that significantly improve the performance of our customers' products. We have provided innovative solutions to demanding aerospace, defense, automotive and industrial customer problems for more than 80 years. With technology centers and manufacturing locations around the world, our 2,400+ employees are ready to serve you.

Special Note

The parts listed in this catalog are standard products. The design and configuration are owned and controlled by LORD Corporation. Requirements conveyed by customer drawings or specifications will be matched as closely as possible to a standard product in order to assure comparable form, fit and function. An exact match, however, is not assured. If this is not acceptable, please contact LORD Engineering for assistance on a custom-design quotation.

Express Warranty and Disclaimer of Other Warranties

Seller agrees to correct any defect in workmanship or material in products sold which may develop under proper and normal use, by repair or replacement of the Seller's option F.O.B. our plant, of the defective part or parts, provided written notice of any such defect describing the same is given to the Seller within twelve (12) months from date of shipment. The responsibility of the Seller with respect to any such defect in products sold is limited to such correction or replacement.

THE FOREGOING WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ANY OTHER OBLIGATIONS OR LIABILITY ON THE PART OF THE SELLER, EXCEPT THAT IN NO CASE SHALL THE LIABILITY OF THE SELLER ARISING OUT OF THIS SALE EXCEED THE SALES PRICE OF THE PRODUCTS COVERED HEREUNDER.

Important Notice

The industrial mounts listed in this catalog are not designed for nor intended for use in aircraft. Aircraft engine and accessory mounts are available from LORD Corporation's Aerospace Group.

Commitment to Quality

LORD Industrial Products have long been recognized as the quality benchmark in the industry. This recognition has been earned through an unwavering commitment to quality, as expressed in our Quality Policy.

LORD Corporation is committed to providing products and services that consistently meet our customers' expectations of quality and value. We continually monitor and improve our processes as a means to ensure overall customer satisfaction, achieve our quality objectives, and share best practices.

This Quality Policy is implemented through a top-down/bottom-up dedication to build an organizational culture in which all activities and transactions are accomplished completely, efficiently, the first time, and to the satisfaction of our customers, our management, and our co-workers.

To facilitate this, employees at all levels strive for the achievement of:

- Clear and current understanding of exactly what our customers expect.
- Well-defined processes for converting customer expectations into internal actions.
- Processes and tasks that are aligned against common goals and objectives.
- Key measures that help manage by fact.
- An environment that encourages and rewards long-term continuous improvement.

We approach our quality initiatives as we do all other major initiatives at LORD, using the hallmarks of teamwork, innovation and voice of the customer to guide our efforts.

These efforts have gained us recognition by the most demanding critics of all – our customers. The following are a sampling of customers who have approved the LORD Quality System:

- Bombardier Recreational Products
- Caterpillar
- Case Corporation
- John Deere
- Freightliner
- General Electric
- General Motors
- Ingersoll Rand
- Mack
- Mercury Marine
- Steelcase

Want more assurance? All LORD manufacturing sites, technical sites and administrative operations are certified to ISO 9001, ISO/TS 16949, and/or AS 9001 by QMI-SAI Global Registrars.

The bottom line? Peace of mind that your selection of LORD products and services will meet your expectations, first time and every time!